

## Shipping and Payment Terms

Effective: 5 August 2025

### 1. Payment Methods

Payment for orders placed in the webshop [www.stickydoo.hu](http://www.stickydoo.hu) is possible only in advance by online bank card payment through the Barion Payment Zrt. system, or by cash on delivery. Card data are provided exclusively to the Barion system; the Service Provider has no access to them. Successful transactions are confirmed via e-mail.

### 2. Delivery Methods

Domestic courier services: GLS, MPL. Delivery on business days. Customer notified by SMS/e-mail.

Personal collection: available by prior arrangement.

International delivery: available only on request and by prior agreement. Shipping fees and times will be confirmed in writing. The Service Provider reserves the right to refuse delivery to certain countries.

### 3. Shipping Costs

Shipping fees depend on courier, package size, and destination. Displayed automatically during checkout. For international delivery, fees are agreed individually in writing.

### 4. Delivery Times

Orders are processed and handed over to courier within 1–3 business days. Delivery by courier takes an additional 1–2 business days. Custom-made products may take longer.

### 5. Failed Delivery

If delivery fails, the package is returned to the Service Provider. Re-delivery only upon payment of a new shipping fee. If re-delivery is not requested, the product price may be refunded but not the shipping fee.

### 6. Package Inspection

The customer must inspect the package upon receipt. Visible damage must be recorded with the courier. If internal damage is discovered, the issue must be reported by e-mail with photo evidence within 48 hours.

### 7. Delivery Liability

Responsibility lies with the Service Provider until handover to the customer. After receipt, liability passes to the customer.

#### 8. International Delivery Liability

The Service Provider accepts no liability for customs clearance, local regulations, or customer errors. Customs duties, taxes, and fees are borne by the customer.