

Right of Withdrawal Information

Effective: 5 August 2025

The consumer is entitled to withdraw from the purchase without justification within 14 calendar days after receiving the product, in accordance with Government Decree 45/2014 (II.26.).

1. Withdrawal Period

14 calendar days from receipt of the product. In the case of multiple items, the period starts upon receipt of the last item.

2. Exercising the Right of Withdrawal

Withdrawal must be notified in writing:

E-mail: iroda@stickydoo.hu

Post: 2150 Fót, Móricz Zsigmond út 35.

A withdrawal template is available but not mandatory.

3. Returning the Product

Return within 14 days from withdrawal notice. Product must be intact, preferably in original packaging. Return shipping costs are borne by the customer. Cash-on-delivery returns are not accepted.

4. Refund

Refund within 14 days after receipt and inspection of the returned product, including original delivery cost (if any). Refund method matches original payment unless agreed otherwise. Return shipping costs are non-refundable.

5. Exceptions

No withdrawal right for:

- Customised products (personalised, non-standard colour, size, or design).
- Products already used (sticker foil removed, applied, or tested). Such use renders the withdrawal right void.

6. Sample Withdrawal Form

(Template provided, not mandatory, includes customer details, order date, product details, and declaration of withdrawal.)